

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of March 2019

C.G.No360/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. Juluru Prasad,
75-7-6,
Nagarjuna Street,
BH Puram,
Krishna -Dist

Complainant

AND

1. Assistant Engineer/O/B.H. Puram
2. Assistant Divisional Engineer/O/ Vijayawada D1
3. Divisional Engineer/O/Vijayawada Town

Respondents

* * * *

ORDER

1. The case of complainant is that he had applied for 4 new service connections for his newly constructed building having 3 portions. The electricity officers released services for three portions but did not release for 4th service. Hence complainant requested the forum for releasing of 4th service.
2. Respondent No.1 in his written submission elucidated that as per the memo No: CGM/O/DE/Comm/F.Circulars/D.No:139/13,dt:01.02.13 the new service for complainant released and hence the complainant grievance was resolved.
3. Respondent No.1 had also enclosed statement of complainant addressed to the Forum wherein the complainant confirmed the receipt of all 4 services to the building and he is completely satisfied in receipt of all the services.
4. When complainant was contacted over phone on 06.03.2019 at 3.10 P.M, he expressed his satisfaction for resolving his grievance.
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of complainant.

DESPATCHED

DATE

3/3/19

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